

PayMe for Business Mobile App – App Privacy Notice

The Hongkong and Shanghai Banking Corporation Limited (‘HSBC’) collects, uses and shares information about you so that it can provide you with a PayMe for Business wallet and related services. This App Privacy Notice explains how HSBC collects, uses and shares your information when you use this app, including information about the device that the app is installed on e.g. your mobile phone or tablet. For full details of our PayMe for Business privacy notice, you can find them on our website: https://payme.hsbc.com.hk/files/PayMe_for_Business_Personal_Information_Collection_Statement.pdf
https://payme.hsbc.com.hk/files/Notice_Relating_to_the_Personal_Data_Privacy_Ordinance_EN.pdf

This app is provided by (i) HSBC Global Services (UK) Limited for iOS version for and on behalf of HSBC; and (ii) by HSBC for Android version, and all products and services accessed via this app are provided by HSBC.

You can contact our Data Protection Officer (DPO) and exercise your rights by writing to HSBC, PO Box 72677, Kowloon Central Post Office, Hong Kong, or email dfv.enquiry@hsbc.com.hk, and marking your letter/email for the attention of the Data Protection Officer.

We try to protect your personal data against unauthorised or accidental access or processing by using a range of measures, which may include encryption and other forms of security.

We’ll take all practicable steps to ensure that your information will not be kept longer than necessary and in line with our data retention policy. We may need to keep your information where we need the information to comply with regulatory or legal requirements, help detect or prevent fraud and financial crime, answer requests from regulators etc. If we no longer need to keep your information, we will destroy or delete it.

This table explains what information HSBC collects from your device and how we use it. In some cases, e.g. when accessing the contacts stored on your device, or photos that you take with your device, HSBC will first ask your permission. HSBC may share your information with other HSBC group companies, third parties who help us to provide services to you or who act for us or third parties who you consent to us sharing your data with and as explained in our privacy notice.

Information accessed	What it is used for
Your device’s camera and photo library	This allows you to take a photo and immediately share it with us (or access the content from the photo library) in order to allow us to provide you with a PayMe for Business wallet and related services. Non-exhaustive examples of when we may ask you to do this include: when you order your customised PayCode for payment collection in store or scan a QR code to refund a customer with PayMe for Business.
Your mobile data/Wi-Fi	This allows us to use your internet connection to access our PayMe systems.
Push notification	This allows you to receive instant notifications from our app about activity on your account.

The English version of this App Privacy Notice prevails to the extent of any inconsistency between the English and the Chinese versions. Any Chinese version of this App Privacy Notice is for reference only.